

Telephone Assistance for Hearing and Speech Impaired Users

The Wisconsin Telecommunications Relay System (WTRS) is a state-funded telephone system that enables people with a hearing or speech impairment to communicate effectively by telephone. One option is a teletypewriter (TTY) that allows users who can operate a keyboard to communicate by phone with standard telephone users. Also available is a Voice Carry Over (VCO) telephone that allows users to speak into the phone and receive typed replies. Relays are available in both English and Spanish.

ELIGIBILITY

Do I Qualify for WTRS? All telephone users are welcome to use the WI Relay, 7-1-1, free of charge. Long distance charges apply on any long-distance relay calls.

BENEFITS

What Are The Benefits Of 7-1-1? The relay system accessed by dialing 7-1-1 enables a deaf person using a TTY phone to communicate smoothly with a person who does not have a TTY phone. If the TTY user types on a keyboard, a Communication Assistant will voice everything typed by the TTY user and type every spoken reply. A Voice Carry Over (VCO) phone allows the user to speak, rather than type, his or her side of the conversation and receive typed replies. All Wisconsin relay calls are completely confidential.

FURTHER INFORMATION

For more information about 7-1-1 or WTRS, contact Sprint customer service at 800-676-3777 TTY or 800-395-9877 Voice, or go to www.wisconsinrelay.com.

DIAL 7-1-1 to use Hamilton Relay in Wisconsin, or call one of the toll free numbers below:

- **TTY:** 1.800.947.3529
- **VOICE:** 1.800.947.6644
- **ASCII:** 1.800.272.1773
- **Speech-to Speech:** 1.800.833.7637
- **Spanish-to-Spanish:** 1.800.833.7813 (includes Spanish to Spanish and translation from English to Spanish)
- **English-to-Spanish:** 1.877.490.3723